IMPACT REPORT 2022/23



Bringing communities together

by delivering services and activities for all

WELCOME

At Worcester Community Trust we manage six community hubs across some of the most vibrant neighbourhoods in Worcester.

Our hubs are in the areas of Worcester that face the greatest inequality, and are set up to provide fantastic social, leisure and sporting opportunities for all. Community work is at the core of all our hubs, providing an outlet and 'safe haven' for residents nearby, operated by people they trust and who understand their problems and needs.

We also run a range of community projects which aim to change the lives of people every day. This includes youth services, lunch clubs and services for older people and those that feel socially isolated, wellbeing services, support for those experiencing domestic abuse, and skills and training development, including construction skills.

This report shows the incredible impact we had in 2022/23.



OUR YEAR IN SUMMARY

We are very proud of what has been achieved across the past 12 months.

Our projects have continued to provide vital support to those who needed it most and we have developed new and innovative ways of delivering services for local people.

We once again were successful in securing new grants and contracts to deliver new and enhanced services – most notably, an expansion to JOY, our wellbeing project for women, to go countywide, and significant investment over two years from Cadent Gas which will enable us to employ specialist support workers to provide debt and energy advice.

Our community hubs continued to provide safe and welcoming spaces for our local communities and bookings continued to increase over the year with lettings almost back to pre-pandemic levels. The first phase of the redevelopment of our hubs took place, with the installation of the Building Block extension providing dedicated facilities for electrical training as well as classroom and learning spaces. We continued to play a proactive role in the Covid-19 and Flu vaccination programme by hosting vaccination clinics in all of our hubs.

The cost-of-living crisis has been a cause for concern not only for us as an organisation but also to our communities who have faced struggles with the increased costs of food and fuel. As such all of our hubs were set up as warm spaces over the winter providing warm, accessible spaces for local people to access. In partnership with others, community kitchens



for residents to access free or low-cost meals were developed and two community pantries were opened, where food that would otherwise go to waste was made available for local people.

Community activities have once again proved popular with local residents. Family and community fun days have taken place at Ronkswood, Warndon, Tolly, Horizon and Dines Green along with a range of events and community trips during Easter, Summer, Christmas and Eid.

> Our staff have been at the forefront of leading our services, developing new and exciting projects to support local people and have once again shown strength, determination and resilience.

On behalf of all staff and trustees, Worcester Community Trust would like to thank our partners, funders, supporters, volunteers and friends who have supported us to deliver our services over the past year; without whom, we would not have been able to achieve what we have and supported our communities to the same extent.

Our Mission

Bringing communities together by delivering services and activities for all.

Our Vision

Worcester: A City where people feel connected, supported, and empowered.

Our Social Objectives

- **1** To provide social activities for children, young people, families and for those in later life.
- 2 To provide specialist services for individuals affected by domestic abuse.
- **3** To provide quality training and support for local people seeking to enhance their skills.
- **4** To offer professional support and activities to build good mental health and wellbeing.

Our Values and Behaviours

We Collaborate – Working together with local people and partners to achieve more.

We are Inclusive – Access for all, welcoming diversity, and valuing uniqueness.

We are Ambitious – We value innovation and creativity, driving a progressive, dynamic, and visionary organisation.

Delivering Excellence – Investing in our staff, volunteers, and infrastructure to provide quality and professional services.

THIS YEAR WE ARE PROUD TO HAVE



- Worked with 2,053 individual participants within our projects
- Won £1.16m in grants, tenders, and contracts
- **Generated £46,338** through fundraising activities
- Clocked up 6,912 hours of volunteering
- Enabled 660 clients to access skills and training

Our Projects

Through our wide range of projects we have reached more than 2,000 people across the county and surrounding areas:



DAWN

DAWN is our free, confidential, nonjudgemental support service for any individual who is experiencing, or has experienced, domestic abuse in the local area.

The emphasis is on individual, bespoke support for every client. Through our community engagement work, we also recruit and train volunteer 'Domestic Abuse Champions' who can help recognise victims within their local community and become confident in signposting to appropriate agencies and support services.



1% of participants were 11-18 years

- **8%** of participants were 19-25 years
- **58%** of participants were 26-44 years
- **27%** of participants were 45-64 years
- **6%** of participants were 65+ years
- **98%** of participants were female
- 2% of participants were male
- **20%** of participants had a disability/learning difficulty
- **53%** of participants had a diagnosed mental health condition



"I can't put into words how much the DAWN project has helped me."

"There was no judgement even when a woman is at the lowest point in their life, you just get it. You can't put a price on that.

"I never thought I would be where I am today, I know I have the strength now to fight purely because of the support I have received from the DAWN Project."

333 people have been supported through our DAWN project this year

dawn

This year DAWN has seen an increase in the number of participants of 12% year on year. With the support of the team:



The Domestic Abuse Champions project has now gone county wide which has enabled us to recruit and train Domestic Abuse Champions throughout North and South Worcestershire.

> John Campion Police and Crime Commissioner West Mercia

Wic Health England

WEST MERCIA

WOMEN'S AID

Ministry of Justice

THE BUILDING BLOCK

The Building Block is our construction training centre which provides a range of training opportunities in bricklaying, electrics, plumbing, plastering and multi-skills.

We work with LCL Awards and City & Guilds to be able to offer accredited training courses both to individuals and businesses. Our team of staff and volunteers are passionate about passing their skills and knowledge on, and we have ambitions to be able to offer training courses and support to local residents who are furthest away from the job market.

264 people have accessed training this year via



- **205** participants were male
- **59** participants were female
- 2,900 hours have been contributed by our amazing Building Block volunteers that equates to 42% of the total number of volunteering hours throughout the whole Trust.

The Accelerated Towns Fund project has funded an extension to The Building Block in Warndon. This gives us additional space to deliver electrical training and new training rooms. The Towns Fund investment which will fund the creation of Building Block II in Dines Green is also now underway with architects being appointed by Worcester City Council.

The team have continued to support community projects alongside the delivery of commercial courses, which has included supporting members of our DAWN and JOY projects in gaining construction and DIY skills, and first aid qualifications.



"Attending a course at The Building Block was a very positive experience."

"The tutors (Jason and Paul) offered **support** and **guidance** in a friendly manner. They made it **simple for me to learn**, giving one or two suggestions at a time. Once I had shown an understanding, they would add more advice so that I was constantly developing. **Absolutely brilliant!**"

BUILDING BETTER OPPORTUNITIES

Our six year Building Better Opportunities (BBO) project came to an end in March 2023. The service provided full support to individuals aged 16 and over who were unemployed and looking to move towards employment or training.

In 2022/23 we supported 80 participants from a variety of backgrounds and age groups. Over the six years the project achieved some fantastic results:



This year we have been awarded a Reaching Community National Lottery Grant of £433,000 which will help to replace the BBO project. The main focus of the new project will be to deliver weekly wellbeing job clubs to improve mental health, wellbeing and confidence to help residents closer to the job market.



DANIEL'S STORY

Told by Building Better Opportunities Job Coach, Lucy Buckland

*Daniel was referred to me through probation; he has a history of offending and substance misuse. Living in supported accommodation, he was new to the area and had no idea where to start looking for work within the construction industry, especially with no qualifications.

We completed tasks such as CV building, thinking about Daniel's strengths and challenges, disclosure support, support around remaining substance free, support around thinking about self-employment, as well as support around assisting his parents who have health needs from a distance.

As Daniel became ready to start looking into training/employment The Building Block were able to offer him a Construction Skills Certification (CSCS) Course which he completed. He also later completed his Level 3 First Aid qualification with the team. Feedback from these courses were how friendly and knowledgeable the Building Block staff were and how he was made to feel at ease throughout.

Originally, we had thought Daniel would be unable to find employment whilst living in the supported accommodation he was in due to his weekly rent being approx. £300. I'm so happy to report however that he has now secured a job working full-time within the construction industry, across the UK, earning enough money that means he can pay his rent and afford his living costs. This means that when he can provide his three months bank statements of employment, Daniel will be able to secure his own property.

> Daniel is over the moon and sends huge thanks to everyone who has helped him to secure this job from the Building Block to the finance and administration team, to the senior leadership team alongside the BBO team, who have all pulled together to ensure he gets the best support and set up for his future. He has spoken about how he could have only ever dreamt of finding this employment, never thinking he would be able to achieve it.

*The name of the person in this story has been changed in order to protect our client's privacy.



COMMUNITY CONNECTORS

Community Connectors provides a range of social and wellbeing group activities, to support people who may be experiencing either social isolation or low-level stress and anxiety.

It helps individuals raise their self-esteem and confidence by accessing a range of learning, social and volunteering opportunities.

This year 165 local people accessed the project through targeted, group and 121 sessions, an increase of 74% on the previous year. The project benefited from over 1,600 volunteer hours across a variety of roles.

2% of participants were 19-25 years

17% of participants were 26-44 years

23% of participants were 45-64 years

58% of participants were 65+ years

12% of participants had a disability/learning difficulty

10% of participants had a diagnosed mental health condition

Two new sociable@60 groups were established, one in partnership with St Peters Parish Council and one in St Johns funded though city councillor funding. The gardening for wellbeing club, developed a wildflower garden and through a partnership with Platform Housing we ran 'IT for the terrified' sessions to help reduce digital exclusion. We ran a Great Winter Get Together coffee morning to connect people across the wider community and to help address the cost-of living crisis the team ran a winter coat sale selling on donated winter wear at low cost.

165 people have accessed our Community Connectors groups this year



JOY

Our JOY project is our female and female identifying wellbeing group which provides support to enable women to gain a variety of skills, enhance their confidence and reempower them to make their own informed decisions.

The support and opportunities provided to women on the JOY project throughout this year has had a huge impact on the mental health and physical wellbeing of the women taking part. The team have organised a diverse range of training, sociable and volunteering opportunities from our hubs across the city, from yoga, crafts and coffee drops in, to low level mental health courses.

- **1%** of participants were under 18 years
- **3%** of participants were 19-25 years
- **34%** of participants were 26-44 years
- **57%** of participants were 45-64 years
- **5%** of participants were 65+ years
- 21% of participants had a disability/learning difficulty
- 48% of participants had a diagnosed mental health condition

Throughout the year, over 40 women attended training courses and four have gone on to employment opportunities within the Trust. JOY delivered termly informal talks inviting in professionals or women of interest in to help destigmatise statutory services. Other activities included, for the first time since the Covid pandemic, day trips to the German Christmas Market and Barry Island – this was especially poignant as many of the women and children had never visited the seaside before. **148 women** were supported by our JOY project this year



A grant from Active Herefordshire & Worcestershire enabled a women's only fitness project to be delivered which ran for 25 weeks and delivered yoga and Zumba. The project was attended by 60 women of which 76% were of Asian ethnicity.

This year our National Lottery Community Fund funding came to an end in December 2022. To celebrate the success of the project the JOY team held a graduation ceremony with 40 participants all receiving awards and recognising their contribution to the project.

New funding from Public Health commenced in January 2023 which will allow the expansion of the project across the county in the next financial year.

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"I hope you know you have literally saved my life. A fantastic organisation that has given me a reason to get up and continue with my life."

ZANDRIA'S STORY

Told by JoRae, JOY Project Manager

*Zandria joined the JOY project two years ago. She is in her mid-thirties and has three children living at home. When she enrolled on the JOY project, she had come from an abusive relationship, had no confidence, and had lost her self-esteem and trust in other people.

She was also struggling to attend the project as she had one child still under school age, one child in primary school and one in secondary – all with different levels of emotional responses to their journey of leaving an abusive home.

Zandria was offered and participated in numerous different courses that JOY had to offer, especially those for low level mental health and emotional resilience. Initially we lent her a tablet to be able to access the courses online when she had childcare issues. When her youngest was able to access some nursery provision she started to attend coffee drop ins when she could.

It was clear that she was really using the techniques the courses had to offer and was undertaking her own exploration outside of the sessions. She would frequently ask questions from previous sessions and report back on what had worked and what had been more difficult; it was clear she was doing a lot of independent research and enquiry.



After about 6 to 8 months, Zandria became more confident and found she enjoyed the groups and decided to become a peer mentor for JOY. She reported that she wanted to give back to the project and help run and support some of the coffee drop ins whilst still exploring healthy wellbeing tools to support her own recovery and supporting her family. After some time, she then asked if we could sign post her to our Job Coaching service as she wants to get back to employment. In the meantime, she wanted to become a bank worker for Worcester Community Trust and eventually work for WCT.

Zandria has very recently enrolled as a Trust volunteer where she is learning new skills and developing herself. She has already supported the soup kitchen with another volunteer and helped to set up and support groups. For JOY Zandria has just started leading craft resilience toolkit drop-in sessions.

*The name and details of the person in this story have been changed in order to protect our client's privacy.

PEOPLE LIKE US (PLUS)

The People Like Us (PLUS) project has been commissioned for another year

People Like Us (PLUS) is a service delivered in partnership with Onside Advocacy, working across Worcestershire to support people of all ages who are experiencing significant loneliness or isolation.

The project provides people with one-to-one support and encouragement in order for them to feel happier and become more active and engaged in their communities.

2022/23 was the third year of delivery on the PLUS project; throughout which our team have supported 98 clients. Due to successful outcomes, the project has been commissioned until March 2024 countywide.

JOSEPHINA'S STORY

Told by Sally, People Like Us (PLUS) Project Worker

*Josephina is in her late forties and she lives alone in social housing, in an upstairs flat. She has a history of trauma and vulnerability, PTSD and grief at the past loss of her baby daughter. She has a history of drug abuse and has disclosed a history of sexual abuse in her home as a child. Having relocated to Worcester following threats, she has no known peers or family in Worcester.

When I first met Josephina, she reported isolation and anxiety. She had a desire to overcome her anxiety so she could come out and engage with the community and join in with family outings. Over time, I explained about the services available at one of the Trust's community hubs only 10 minutes' walk from her flat. I met with her at her flat and walked to the hub and back with her. I introduced her to our Snack & Chat lunch club staff. I supported a referral for Josephina into the HOW College "Cooking from scratch on a budget" group that runs from her local community hub on Mondays. I also supported a referral into our JOY project where she can get some support to manage her low-level PTSD symptoms. JOY can also make referrals for my client to enhance her safety in Worcester and help address her past sexual abuse and drug use if she wishes to. I've also supported her to try and obtain "assistance dog" status for her dog. He is a great comfort to her out and about and really helps to ease her anxiety.

> Josephina now sees her local community hub as a place of safety and she wishes to try and join in with services there. She has agreed to come the Snack & Chat lunch club supported by staff, to have a cup of tea at first to see how her anxiety is. If she copes well, she will then have lunch the following week. Small steps are important for this client to avoid overwhelm. She has also agreed to attend the cooking course.



Through the confidence building work we have done; Josephina is beginning to believe that the local area is safe and that it's ok to go outside. She is encouraged that her dog may be able to be her assistance dog to help with her anxiety.

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SNACK & CHAT LUNCH CLUBS

Our Snack & Chat lunch clubs offer companionship and activities for the over 50s, around a healthy, home cooked two-course meal and a hot drink. We run weekly Snack & Chats at our Ronkswood, Dines Green and Horizon hubs.

Alongside Snack & Chat we also provide seated exercise classes at Dines Green and Ronkswood. These classes help participants with their strength and balance enabling them to stay mobile in their later years.

Snack & Chat remains one of our most popular services, playing a vital role in combating social isolation and loneliness. This year the project has seen a marked increase in new clients and guests, rising from 70 regularly engaged clients in April 2022, to 139 as of December 2022.

Many of the participants have stated that the weekly visit allows them to have a structure to their week, reduce their feelings of loneliness and improve their health with a hot and healthy dinner and wellbeing activities.

The projects' 'Big Soup' initiative saw the distribution of more than 320 pots of homemade soup across the city into residential homes during the October and February half terms. Participants also enjoyed a joint trip with Community Connectors to Weston Super Mare and a number of festive events over the Christmas period.

The project collaborated with the Kings School charity committee who provided over 200 gifts at Christmas to our elderly clients, wrapped and delivered by "Santa". 2,911 meals were served by our Snack & Chat team this year

140 people participated this year

- 56% were living in a single person household
- **2,911** meals were served (a 67% increase on 21/22)
- **82** seated excercise classes were delivered





Told by Danielle, Snack & Chat Support Worker

*Ava began attending our Snack & Chat group at The Green Hub following the closure of her local social club during the Covid pandemic. She was experiencing severe loneliness and had limited local support, with her sons living in different parts of the UK and visiting infrequently. She had been told about the Snack & Chat lunch club through the Worcester Wheels service, which supported her accessing medical appointments.

When I met Ava, she was very independent and forward thinking, however experiences of arthritis in her knees meant she was not as mobile as she would have liked. She was in real need of some regular connection to help manage her wellbeing and reduce her feelings of loneliness.

On her first visit, she told me "I'm old, I'm struggling, I don't know what to do". I took the time to listen and then contacted another staff member for some guidance on local support services, which we would be able to link her to through her attendance of the weekly lunch clubs.

> Information was obtained about the council in-home assessment through adult social services, and this was shared with my client. She gave consent for me to be present whilst she contacted this team, to help with the process and check understanding. I checked in weekly with her at each lunch club, to ensure this was progressing. Our project volunteer was then



assigned to offer additional companionship and offer practical support during the lunch clubs, ensuring she had full accessibility.

Additional information was provided by the team to help my client gain some structured understanding of the support that was in place for her in regard to prescriptions, visits from a cleaner etc. This provided her with the confidence and information on who she needed to talk to.

Since then, Ava has now struck up a personal friendship with our Snack & Chat volunteer and they have enjoyed each other's company outside of Snack & Chat, even spending time together on Christmas Day for lunch this year, as her family were unable to visit. This has helped both sides with reducing isolation and has had a significant impact on my client.

Ava cherishes her visits to Snack & Chat lunch clubs and the regular contact it provides;

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"I love it, I've got another group I go to occasionally, but this is my favourite, I love talking to you all" – she spends time around the table sharing stories and stays behind to catch up with people when the lunch has finished.

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AFTER SCHOOL & YOUTH CLUBS

362

Our fantastic youth team run a weekly programme of after school clubs for 5-10 year olds and youth clubs for young people aged 11-18 throughout the year at our community hubs across Worcester.

The sessions include a variety of activities including sports, football coaching, art and crafts, and opportunities to develop skills in cooking, hair and beauty.

34% 5-10yrs

66% 11-18yrs

This year our after-school clubs continued to run in five of our hubs. We have continued to receive support from Freedom Leisure and Warriors Community Foundation who have provided free sports and activities as well as delivering arts & crafts, cooking and games.

Our open access youth clubs took place across all six hubs with our KGV hub focusing on football. At our Horizon Hub boys group, the creation of a youth council has empowered the young people to develop social action projects including fundraising, delivering sessions for younger members and carrying out community activities to help build a positive relationship with local residents. This project has been supported by #lwill through the Worcestershire Community Foundation and will continue into the next financial year.

As part of a consortium led by Young Solutions we were successful in securing funding through the National Lottery Community Fund for a three-year Youthscape project providing open access youth, outreach and detached work and targeted youth and life skills support. This project will run until September 2025.



"Kidsplay has really helped improve my child's confidence."

"The staff were absolutely amazing, putting me at ease when leaving my child. They were so welcoming."

children and young people engaged with our after school and youth clubs this year

KIDSPLAY

Kidsplay is our holiday play programme for children aged 5 to 11 years old (up to year 6). It runs from our community hubs during the Summer, Easter and Christmas school holidays.

This year over 400 children took part in our holiday play programmes which was created and run by our fantastic team of play staff. As well as making sure all the children had lots of fun, the play staff also explored things like self-esteem, healthy eating and exercise in a really fun and creative way. A number of the workshops and sessions were provided by local organisations who give the opportunity of further involvement. Children also enjoyed trips to local attractions.

408 children

attended our Kidsplay programme during the school holidays

HAF it! 2023

At Easter, **44%** of participants were in receipt of benefits related free school meals.

During Summer, 65% of participants were in receipt of benefits related free school meals.



FINANCIAL OVERVIEW

Statement of Financial Activities (Including Income & Expenditure Account) Year Ended 31 March 2023

	Unrestricted Funds (£)	Restricted Funds (£)	2023 Total (£)	2022 Total (£)
Income & Endowments From:				
Donations & Legacies	31,517	7,148	38,665	51,391
Charitable Activities	148,563	988,979	1,137,542	1,038,844
Bank Interest Recieved	1,830	-	1,830	51
Other Trading Activities	346,797	262	347,059	316,809
Other Income	-	-	-	86,684
Total	528,707	996,389	1,525,096	1,493,779
Expenditure On:				
Charitable Activities	(504,095)	(1,051,639)	(1,555,734)	(1,322,784)
Net Income / (Expenditure)	24,612	(55,250)	(30,638)	170,995
Transfers Between Funds	64,930	(64,930)	-	-
Net Movement In Funds	89,542	(120,180)	(30,638)	170,995
Reconciliation of Funds				
Total Funds Brought Forward	458,168	301,404	759,572	588,577
Total Funds Carried Forward	547,710	181,224	728,934	759,572

Our Collaborations & Partnerships

We could not have delivered and achieved what we have without working collaboratively and innovatively with our colleagues and partners across the County and beyond.

A huge thank you to:

- 7 Angels Housing
- Abbey Medical Practice
- Action 4 Children
- Active Always
- Active Herefordshire & Worcestershire
- Age UK
- Aspies Worcester
- Bromsgrove Housing
- Cadent Gas
- CAFCASS
- Citizen Housing
- Citizens Advice
- Community Builders
- Community Housing
- Cranham Drive Primary School
- Cranstoun
- Crave Arts
- Crisis
- Department for Work and
 Pensions (DWP)
- Enfield District Council
- Evesham Probation Service
- Families First
- Freedom Leisure
- Gloucestershire Children First
- GP Surgeries
- Harrison Clark Rickerbys
 Solicitors
- Healthwatch
- Healthy Minds
- HOW College
- Lasletts Charity
- Lewis Rogers Solictors
- Local Councillors
- Lotus Sanctuary
- Maggs Day Centre
- Malvern District Housing
- Malvern Hills Homelessness
 Partnership
- Malvern Town Council
- Manchester Court Support
- Manchester Womens Aid

- Men at Work
- Museum of Royal Worcester
- Newcastle Refuge
 Accomodation
- NHS Home Treatment Team
- NHS Mental Health team
- Oasis Wardon Hub
- Onside Advocacy Ltd
- Out2Gether
- Parkinson Wright Solicitors
- Perryfield Community Association
- Pitmaston Primary School
- Platform Housing
- Public Health
- Commmissioning
- Ready, Steady, Worcestershire
- Redditch Housing
- RGS The Grange
- Rights of Women
- Russell and Co Solicitors
- Salvation Army
- Shropshire Council
- Simply Limitless
- South Worcestershire Healthcare
- St Johns House Medical Surgery
- St Josephs Primary School
- St Peters Parish Council
- Star Legal Solicitors Worcester
- Sugar Daddies Worcester
- Supermarket Community Champions (ASDA/Tesco)
- Sutton Croft
- Talbots Law
- Thames Valley Police
- The Cube Malvern
- The Elm Foundation
- The King's School Worcester
- The Needleworks Foundation
- The Octagon Malvern
- The Sandycroft Centre

- The WORD Association
- University of Worcester
- Victim Support
- Wallace House Community
 Centre Evesham
- Warriors Community
 Foundation
- West Mercia Police
- West Mercia Rape and Sexual
 Abuse Centre
- West Mercia Women's Aid
- Westlands First School
- Women in Prison UK
- Worcester City Council
- Worcester City Primary Care
 Network
- Worcester Foodbank
- Worcester Housing Solution
 Team
- Worcester Job Centre
- Worcester Municipals
 Charities
- Worcester Muslim Welfare
 Society
- Worcester University
- Worcester Wheels

Foundation

Partnership

Council

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 Worcestershire Adult Social Care

Worcestershire County

Worcestershire MARAC

Wychavon Homelessness

Wychavon Housing

Young Enterprise

Young Solutions

Wyre Forest Housing

Worcestershire Children First

Worcestershire Cricket Board

Worcestershire Wildlife Trust

Worcestershire Community

Our Funders & Supporters

We would like to share our deepest thanks to all our supporters over the past 12 months. This year we have developed new relationships with new funders and our local business community have been extremely generous in their support and donations.

A huge thank you to:

- Active Herefordshire & Worcestershire
- Aldi Winter Fund
- Black Pear Joggers
- Cadent Gas
- Co-op
- Department of Work & Pensions
- Ecclesiastical General funding
- Henry Smith Charity
- Lasletts Charities
- Ministry of Justice
- National Lottery Community Fund
- Onside Advocacy Ltd
- Platform Housing
- Public Health England
- Sparkles WI

- St Martin's United Charities
- St Peters Parish Council
- Sutton Croft
- The Community Housing Group
- West Mercia Police & Crime Commissioner
- West Mercia Women's Aid
- Western Power Distribution
- Women in Prison
- Worcester City Council
- Worcester Municipal Charity
- Worcester Music Festival
- Worcestershire Community Foundation = #Iwill
- Worcestershire County Council
- Worcestershire County Councillors
- Young Solutions



WHAT WE'LL DO NEXT

Our priorities for 2023/24 are to:

- Work on the development of our six community hubs to make sure they are attractive, fit-for-purpose and financially viable.
- Develop and improve access to skills and training opportunities.
- Continue to respond to the cost-of-living crisis.
- Maintain the high performance of our wellbeing services; increase engagement with male and male identifying clients.
- Empower local communities to design and influence services, activities and their immediate environment.
- Develop our youth services to become the lead youth organisation in the city.

Increase our lettings income to incorporate rising costs.



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