

Registered company number: 04722577 (England and Wales)

Registered charity number: 1112342

Report of the Trustees and
Financial Statements for the Year Ended 31 March 2022
for
Worcester Community Trust



RD Accounting Limited
Chartered Certified Accountants
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Hurst Business Park
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Worcester Community Trust
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For the Year Ended 31 March 2022

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Charity registration number	1112342
Company registration number	04722577
Trustees	George William Davidge Claire Louise Thompson Richard Alfred Soper Josephine Constance Hodges David John Pickering – resigned 14/01/2022 Bridget Lee Brickley - Chair Philip Fowler
Registered office	The Green Centre Gresham Road Dines Green Worcester Worcestershire WR2 5QS
Independent Auditor	RD Accounting Limited 12C Two Locks Hurst Business Park Brierley Hill DY5 1UU
Management personnel	CEO – Ruth Heywood Director of Development – Sarah Mackay Director of Operations – Caroline Berry Director of Skills & Training – Helen Davis Customer Service & Hub Team Manager – Christine Heywood Director of Finance – Tracey Chance
Bankers	Lloyds PLC 4 The Cross Worcester Worcestershire WR1 3PY

The Trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report and the audited financial statements of the charity for the year ended 31 March 2022. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" (FRS 102) in preparing the annual report and financial statements of the charity.

The charity is constituted as a company limited by guarantee and is, therefore, governed by a memorandum and articles of association (incorporated 3 April 2003). The Articles were amended in March 2010 to define the "area of benefit" as Worcester City.

Objectives and activities

As defined in the Trust's Memorandum and Articles the objects of the charity are:

- i. To promote the benefit of the inhabitants of Worcester City ("The area of Benefit") in line with The Equality Act 2010, without distinction of age, sex, sexual orientation, disability, marriage and civil partnership, gender reassignment, religion or belief, maternity and pregnancy, by associating together with the inhabitants and the local authorities, voluntary or other organisation in a common effort to advance education, relieve poverty and sickness and to provide facilities in the interest of social welfare for recreation and other leisure time occupation with the object of improving the conditions of life for the inhabitants in the area of benefit.
- ii. To establish or secure the establishment of community facilities and to maintain and manage the same whether alone or in cooperation with any local authority or other person or body. Ensuring our work delivers our aims The Trust will be locally driven, owned and controlled thus encouraging a community voice, ownership and democratic participation.

How our activities deliver public benefit

Worcester Community Trust manage 6 community centres in Worcester and run a range of community projects, which aim to change the lives of people every day. The community centres are in the areas which face greatest inequality but offer great facilities for social, leisure and sporting activity for the local community. The community projects we run include youth services, holiday play schemes, lunch clubs and services for older people and those that feel socially isolated, support to those experiencing domestic abuse and skills and training development, including construction skills. Community work is the core of all centres, providing an outlet and 'safe haven' for residents nearby, operated by people they trust and who understand their problems and needs.

The trustees have had regard to the Charities Commission guidance on public benefit.

Measurement of achievements and performance

We measure our achievement and performance by the number of people we reach and those who are involved in activities within their communities. We also use qualitative outcome measurement tools such as Outcome Stars to understand the impact we have on the lives of individuals. Projects also have their own set outcomes as defined with funders, which are assessed on an ongoing basis to ensure projects are on track and delivering.

Executive summary

2021/22 has been a year of rebuilding following the Covid-19 pandemic. The challenges we faced during this time were unprecedented and the impact was felt right across the organisation, our partners and our clients. We worked hard to ensure that our centres were safe places for people to return to and our staff worked tirelessly keeping our hubs covid safe. When the final restrictions were lifted in July 2021 we started to welcome back many external bookings in the hubs and this steadily increased from then on. We played a proactive approach in the vaccination roll out by hosting vaccination clinics in all of our hubs – helping our communities access this vital service on their doorsteps and developing a strong relationship with Worcester City Primary Care Network.

Our services continued to deliver in innovative and adaptive ways to ensure we were still supporting those who relied on our services, and we thank our funders for their continuing flexibility during the past year.

We are very proud of what we have achieved– the first year of our new strategic plan has been delivered successfully and we look forward to continuing to build on that success as we enter year 2 of our strategic priorities.

WCT continue to be well placed, in the hearts of our communities, with the support of our local partners, to challenge disadvantage and inequality, to make a big difference to the lives of people across the city and work towards our vision to create a city where people feel connected, supported, and empowered.

Thank you.

On behalf of all staff, trustees and volunteers, Worcester Community Trust would like to thank our partners, funders, supporters, and friends who have supported us to deliver our services over the past year; without whom, we would not have been able to achieve what we have and supported our communities to the same extent. Our core values at WCT highlight our ambition to work collaboratively with local people and partners to achieve more, welcoming diversity and innovation and driving a dynamic and visionary organisation. WCT and partners have truly delivered against these values and our social objectives through the past 12 months.

Message from our Chair

Over the last 12 months Worcester Community Trust (WCT) has continued to build on the excellent work it undertakes to support the communities across Worcester City. Coming out of Covid was always going to be a challenge but, as we saw during the pandemic, our dedicated staff who work tirelessly to ensure that we deliver quality services which meet the diverse need of the people who live in Worcester, as ever met this challenge.

Under the skilful leadership of our Senior Management Team WCT have made excellent progress in taking forward the goals set out in our Strategic Plan. Youth and Community work remains at the heart of what we do and the development of Community Hub Associations is a priority across all our Hubs. Wellbeing services have continued to grow and meet the high level of need we know there is across the city. This has been particularly important following the pandemic, through which we saw an increase in domestic abuse, as well as isolation in many of the city-wide communities, but particularly the elderly.

Demand for our skills and training has always been high and, with the support of the City Council, we are currently adapting our buildings so that we can expand on our Building Block provision. This building phase has had an impact on the numbers we can provide places for. However, once completed, not only will these expanded centres provide a platform for increasing the skills of residents across the city, but through our integrated approach, with our job coaches and wellbeing services, we can build on our unique position to provide wider social and wellbeing support, thus improving the confidence and aspirations of many of our residents.

We have also continued to develop our governance and partnership work. Within this report you will see the long list of organisations we work with or fund and support us. Not only does this help to build our financial sustainability, but it also ensures that we have as wide a reach as possible to ensure that the people we work for have the right sort of support when they need it.

At our AGM last year we were delighted to appoint outgoing chair Richard Soper CBE as WCT's first Ambassador and we thank him for tenure as Chair of the board for the previous 3 years.

We sadly lost trustee David Pickering following a long and courageous battle with cancer. David had been a member of the board of trustees since 2017 and brought with him a wealth of knowledge and experience of the marketing sector – he will be sorely missed.

Finally, I would like to say a huge thank you to our outgoing CEO Ruth Heywood. Sadly, Ruth left us this year to move to pastures new. However, she played a major part in ensuring that we had a clear strategic plan and a solid infrastructure to support the delivery of this plan. With this in place we had a clear idea of what was required in the

new CEO. To this end we appointed Jonathan Newey, who has a wealth of experience, including an excellent record in developing Community Based provision which puts the residents at the centre of the services.

Our Vision and Mission

Vision:

Worcester: A City where people feel connected, supported, and empowered.

Mission:

Bringing Communities Together by delivering services and activities for all.

Social Objectives

1. To provide social activities for children, young people families and for those in later life.
2. To provide specialist services for individuals affected by domestic abuse.
3. To provide quality training and support for local people seeking to enhance their skills.
4. To offer professional support and activities to build good mental health and wellbeing.

Values & Behaviours:

We Collaborate – Working together with local people and partners to achieve more.

We are Inclusive – Access for all, welcoming diversity, and valuing uniqueness.

We are Ambitious – We value innovation and creativity, driving a progressive, dynamic, and visionary organisation.

Delivering Excellence – Investing in our staff, volunteers, and infrastructure to provide quality and professional services.

Introduction

2021/22 was another year of managing the challenges of Covid-19, with various lockdowns and changes in legislation to navigate throughout the year. WCT has observed an increase in demand for our services in addition to many residents experiencing further complexities in their support needs. WCT has been successful in securing new contracts to deliver additional and enhanced services. Year one of our 2021-25 strategic plan has been executed with a range of achievements including strengthening the senior leaderships team to embed the new structure, enabling the charity to deliver clear services to support the development of strategy. With ongoing support from our partners, our delivery has expanded across South Worcestershire for various services, with plans to develop this further throughout 2022/23.

WCT also had the pleasure of being invited to meet HRH Duke of Wessex, Prince Edward and showcase our response during the covid-19 pandemic.

Whilst we have enjoyed significant successes over the past 12 months we have once again had to navigate through the complexities that Covid-19 presented us with. Our staff's levels of resilience has been challenged and we have had to find ways to support our staff wellbeing including a blended approach to the working environment allowing staff the flexibility to work from home whilst still managing complex workloads. Once again, we were faced with fragmented and reduced delivery. This meant we had to adapt how we supported clients by continuing to deliver services virtually, or through significantly reduced capacity face to face groups, to allow for social distancing. Re-engaging clients back into face-to-face delivery has presented many different challenges. There has been hesitancy and a nervousness for clients coming back into the hubs to access services – especially from many of our older clients who are more vulnerable. Many of the clients we work with are challenged by inequality and disadvantage and the pandemic has exacerbated these challenges especially with food & fuel poverty, impacts on mental and physical health, isolation and loneliness.

WCT have built new relationships with a range of partners, that has assisted in enhancing our existing services, enables the charity to create new opportunities and also increased access to community-based services for our residents.

Your support in numbers

Despite the challenges faced throughout 2020/21, WCT supported residents across the whole of Worcester City and in some cases across the County. Over 2000 individuals were supported directly despite the centres being closed for the majority of the year not including the hundreds of local people who have accessed our community activities and events such as community trips, summer fayres and community activities such as easter egg hunts, Halloween arts and craft, Christmas pantomimes and much more.

The success of the year 2021/22 is testament to the continued committed, professionalism and dedication of our incredible team of staff, volunteers and trustees, who have been an inspiration to one another, investing in themselves and one another to ensure their development and wellbeing has been supported over another challenging year. Delivering 98 vaccination clinics, WCT have been integral in the roll out of the community vaccination clinics across all six of our community hubs, ensuring local residents who may be vulnerable and have barriers to accessing public services are more able to take part. The DAWN service has continued to grow, with the opportunity to input into the Worcestershire Domestic Abuse commissioned tender, utilising our links with survivors and ensuring the voice of the victim is heard in the development of the service.

Redevelopment of our buildings

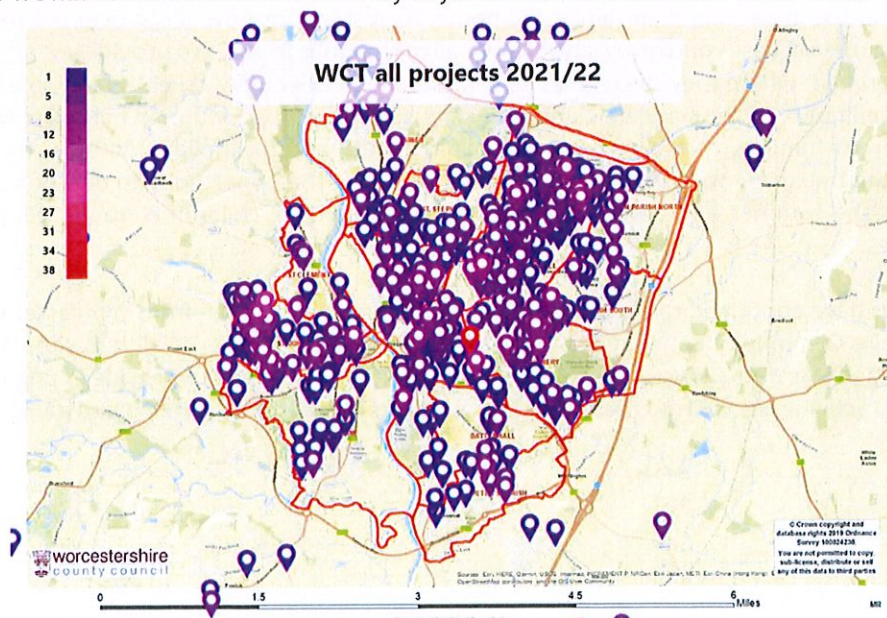
WCT have received £600,000 worth of Accelerated Towns Fund monies, investing into capital infrastructure to enhance our skills and training community based facilities, creating a pathway of community based learning into further education with partners. A further £1.9 million has been committed to developing our hubs and creating a second Building Block in Dines Green following the successful application and business case to government.

Further capital investment has been received from our landlord, Worcester City Council, in the enhancement of boilers at Ronkswood and a new roof at Warndon, which will observe a reduction in energy expenditure. WCT will work with the City Council to further invest in the buildings to create more energy efficient and sustainable properties.

Our facilities have continued to be covid secure hubs, with measures in place to ensure the safety of our communities.

WCT Services

WCT continues to develop and deliver community-based services to meet the demands of our local communities. The following map represents residents across Worcester City who have accessed our services over the past 12 months. Following a concerted effort to engage partners and communities across the whole city, the following map demonstrates how we have reached communities way beyond those who live close to our hubs.



Governance

This year saw the introduction of two new members to the senior leadership team, Director of Operations and Director of Skills and Training, a new role in response to the WCT Strategic Plan. Three staff members continue to progress with their Level five ILM leadership and management training. Following further investment into staff development, additional training has been undertaken particularly around supporting staff with understanding the complexities of support required for our communities through covid recovery, mental health, domestic abuse and personal resilience.

The wellbeing of our team has been a priority for the organisation, with an inaugural all staff wellbeing conference held in March 2022, focusing on secondary trauma, resilience and reflection. With the aspiration to gain the Worcestershire Works Well accreditation, a staff wellbeing group has been established and a series of meetings will take place to embed these priorities to include flexible working, policies and peer support recognising the additional pressures that have been placed on staff and will continue in the coming year. A new appraisal process has been implemented, the Celebration and Investment Review, which highlights and recognises key successes from the teams and an opportunity to identify both mandatory training and personal development with an aspiration to implement the talent identification policy to retain excellent staff. A new HR system has been implemented, enhancing the efficiency of the team and creating more effective systems and processes. WCT staff took part in a second annual staff satisfaction survey and staff responded very positively with WCT being seen as a good place to work that is supportive and committed to its employees. In response to the survey we introduced a number of new benefits to go alongside the existing employee benefits. These included 2 additional wellbeing days plus birthday leave, Life assurance, Blue light card for employees to receive discounts at high street retailers and an increased budget to support staffs training and development.

Our CEO, SLT and trustees successfully completed the Pilotlight leadership programme, which has given the organisation opportunities to consider and improve governance. There has been an increased focus on key areas of work including risk, audit and compliance.

Our customer services team reviewed and implemented a pricing policy alongside our first customer satisfaction survey which will enable service improvement and analyse opportunities to develop the service.

WCT received the white ribbon accreditation illustrating our commitment as a charity to support staff, volunteers, trustees and the wider communities to recognise, challenge and support those affected by domestic abuse. We delivered an awareness raising session with staff, key stakeholders and members of the public showcasing our commitment through our projects to ending domestic abuse, followed by 16 days of activism.

YOUTH AND COMMUNITY:

A survey by Young Minds (Children & Young people's Mental Health Charity) found that 67% of young people believed that the pandemic will have a long-term negative effect on their mental health. In addition to this children & young people have been negatively affected in School progress and exams, through isolation from friends, boredom as well as the impact on their family and home. As restrictions have lifted over the past year, WCT have been able to bring open access youth provision back to all of the Hubs in order to provide young people with a safe, welcoming environment where they can re-engage with friends. WCT youth workers spend time with young people understanding the impact of the pandemic and providing support and activities to help deal with the challenges that faced. Generous funding from Worcester Municipal Charity and the Holiday Activity and Food programme funded through the Department of Education, provided WCT with the opportunity to deliver a successful Kidsplay programme over the summer and Christmas holidays 2021, providing children & young people with access to enriching activities.

After school clubs have continued to be delivered thanks to funding received from Worcester Municipal Charities and Worcestershire Community Foundation which has enabled these to run at all hub sites. With support from Freedom Leisure and Warriors Community Foundation, WCT have been able to provide young people with access to free sports and activities as well as creative activities such as arts & crafts, cooking and games

WCT have spent much of the last year developing and embedding Asset Based Community Development in to our communities. WCT successfully received funding through Worcestershire County Council and working closely with Worcester City Council WCT have employed part time Community Builders in Ronkswood, Horizon and Dines Green. The community builders have been working in the local community mapping assets, building social capacity and empowering local people to take the lead on the development of community opportunities. Establishing local community hub associations where local people and key partners come together to discuss and plan local community events is key to the ongoing success of this project. WCT have successfully delivered in excess of 20 community events across all Hubs but predominantly around Ronkswood, Tolladine, Dines Green and Horizon. These have included Family and Community fun days, movies nights, cream teas, music events. Traditionally these events have been led by WCT staff however, through the ABCD work, the transition of responsibilities for these events to community members has begun.

TARGETED SUPPORT

DAWN – Domestic Abuse Specialist Support

DAWN provides a service tailored to the needs of the individual, with an emphasis on individual bespoke support. This support starts with a risk assessment, safety planning and the co-development of an action plan. The action plan can include reporting incidents to the police, liaising with DARO and SNT teams and referrals to MARAC. It could also include exploring all safe housing options, accessing legal advice, support at court with both criminal and civil proceedings, benefits support, debt support and referrals to specialist agencies. DAWN also provides support at social care meetings and conferences, support through safeguarding plans and processes, support with Cafcass and child contact, and support in accessing appropriate education and care for children who have been affected by domestic violence and abuse. We also provide the Freedom programme one to one and in a group setting.

The demand for our domestic abuse services has seen a continued increase in demand and complexity, despite a increase in resource and capacity to deliver both one to one and group specialist support across South Worcestershire, thanks to the ongoing support of our funders, South Worcestershire Community Safety Partnership (through Police and Crime Commissioner), and Worcestershire County Council Public Health team. WCT received additional funding to increase capacity from the COMF Fund, with an extension of the MHCLG Community Champions Project and specialist project worker post. DAWN has been involved in the consultation process of the Worcestershire Domestic Abuse Tender, ensuring the voice of the victim has been built into service design. This financial year has seen the successful completion of the newly funded DAWN service, alongside partners from Worcestershire Children's First, Worcestershire County Council, Worcester City Council, Malvern Hills District Council, Wychavon District Council and wider partners. In 2021/22 DAWN supported 298 service users, an increase of 30% on the previous year. 170 children were reported to be living safer lives with 65% of children having a reduced risk of entering the social care system as a result of the support through the DAWN service. 20 DA champions were recruited and trained to provide additional support to individuals.

Continued to maintain and build new relationships which has resulted in the DAWN service increasing by 5 members of staff and value of contract in 2020/21 £122,600 to 2021/22 £176,354 (forecasted up 44%)

WELLBEING SERVICES

WCT Wellbeing Services has continued to navigate the changes to delivery and implemented a flexible, modified model to meet the needs of our communities who, many, have found reintegrating into community hubs challenging. Wellbeing and mental health is an immediate and pressing concern for many of our clients, with conversations purporting a deterioration in wellbeing, in particular increased anxiety as a result of the pandemic. Many clients have struggled with re-engagement including nervousness in accessing social activities which increase skills, esteem and confidence. This year, WCT have worked with partners to feedback these concerns from communities, which have also identified gaps in the transition from primary care services into secondary, community-based services that support sustainable services support positive mental health and wellbeing. There is a need to focus on re-engagement to re-build strong and cohesive communities which build resilient communities through recovery. WCT's objective is to work more closely with primary care and other partners to create a seamless transition into community-based services. As communities, we continue to live in uncertain times, where the impact of the Covid-19 pandemic continues to cause great disruption to people's lives and livelihoods, from physical and

emotional wellbeing to housing, work and relationships. It has affected all of us, but it has not impacted everyone equally. Inequalities in our society have been exacerbated and exposed. Some groups have been at greater risk of contracting the virus, developing severe symptoms, or experiencing negative social, economic and wellbeing impacts from the lockdowns and other social restrictions. These differences in people's experiences during the pandemic reflect wider structural, social and health inequalities in our society which are shaped by a complex combination of people's socio-economic circumstances, where they live, and characteristics such as age, ethnicity, gender and disability.

Funding into wellbeing services increased by 19% from £387,000 in 2020/21 to £460,975 in 2021/22

The JOY Project

Our National Lottery Community Funded Project, JOY, supports women to build their confidence and move towards training, volunteering, and employment. In January 2022 a successful application to Worcestershire County Council Business Rates was approved for £794,00 for a 3-year countywide project. This project will go live in 2023 and will build on the excellent work already delivered by this project including the additional of a men's programme of support in year 2. Throughout the year bespoke courses have been designed and delivered by the team in response to the challenges facing our women with 100 women accessing both accredited and non-accredited training opportunities. New partnerships with Museum of Royal Worcester and Bramblewood have provide new and exciting opportunities for the women to experience. The project continues to deliver coffee drop-in sessions, 121 support and other activities as requested by the participants.

Community Connectors

Another National Lottery Community Funded Project, Community Connectors, delivered another year of positive outcomes, supporting people who are socially isolated and lack confidence in accessing services. The project was successful in securing continuation funding for an additional 4 years of over £400,000, and phase two of the project began in November 2021 with a clear focus on bringing people together and building community capacity where local people are at the heart of service design and delivery.

Throughout the year, 95 local people accessed the Community Connectors Project through targeted and group and 121 sessions with 40 of them accessing accredited and non-accredited training opportunities.

The PLUS Service

2021/22 was the 2nd year of delivery on the PLUS project. This project was not without it challenges during covid as much of the support was virtual and it has taken time to re-engage clients into face-to-face opportunities. As we transitioned out of the pandemic demand for the service increased and through additional COMF fund (contain outbreak management fund) we were able to increase capacity in the service by an additional 16hrs/week between January – May 2022.

Snack and Chat

Demand for snack and chat continues to increase and once the covid restrictions had eased in July 2021 we saw an increase in the numbers attending. Through an additional £50,000 received through COMF we were able to increase delivery in 4 hubs to weekly rather than bi-monthly. This has seen numbers grow and participants benefiting from accessing the service more frequently. The funding also allowed us to add capacity to the service by taking on another cook to help manged this service. In 2021/22 1734 meals were served

SKILLS AND TRAINING

The impact of the pandemic has not been felt evenly. People in the most deprived areas have been more likely to fall seriously ill with virus, but they have also been the most affected by society's attempts to control it too.

Lockdowns and restrictions have disproportionately affected low-income families and those with young children. Job insecurity has increased and the economic effects have been deeper in the poorest communities.

What is more, the fallout from the pandemic is likely to be felt for years to come, threatening to widen inequalities even further. Before the pandemic there were already growing levels of child poverty, homelessness and food poverty - and this was affecting health and wellbeing.

Concerted efforts are now needed to tackle such issues along with the impact of the rising cost of fuel – or the toxic legacy of the pandemic will blight the most deprived communities for generations to come.

Councils across the country have recognised this and are working in a variety of ways with partners to support their communities. There are schemes to find work for young people, such as the one in Wiltshire which is working with those who have dropped out of education and employment. Others, like Gateshead, are looking at debt and financial insecurity.

Food poverty remains a key focus for many with some areas working to turn food banks into social supermarkets to provide a better long-term solution to give people access to low-cost, healthy products.

This new pillar of development for WCT, has seen exciting developments, commenced by the recruitment of a Director of Skills and Training, who has led the development of community based skills and training, engaging with a range of partners enhancing the provision within our hubs and at various pop up sites. WCT has secured £107,000 of additional funds to deliver a Community Renewal Fund service in partnership with Community Housing, which increases our locally based skills training for those furthest away from the labour market, by offering support groups and pathway training for those with barriers to education and employment.

Accelerated Towns Fund has enabled our hubs to receive investment to enhance training suites at all hubs, creating more up to date, fit for purpose facilities to deliver support and hire the space to external training providers, increasing our outcomes and also lettings income. Further investment into our existing Building Block continues to progress, with an anticipated completion date of Summer 2022, this investment will double the capacity to deliver over subscribed courses from entry level to level four accredited training, alongside BBO Job coach support into the construction industry. As part of the development of the Towns Fund business case for the Skills and Community hubs, a forum has been developed consisting of construction industry leaders to highlight gaps in training provision now and into the future, shaping the infrastructure of the second building block and the program of delivery, creating a more streamlined pathway of support from those furthest away from the labour market and the anticipated demands for the industry.

- 101 individuals supported into Training, Education or Employment
- 397 accessed S&T through the Building Block
- Community based courses provided by HOW college and delivered in our hubs have reached over 600 local people

Volunteering has been embedded into this pillar in the strategic structure, allowing there to be a streamlined implementation of the recruitment, induction and retainment of volunteers across all services. A new internal training program for staff and volunteers is currently being developed as part of our commitment to personal and professional development including opportunities for staff to increase their skills in staff training. In 2021/22 we benefitted from over 5400 hours of volunteer time across all projects.

Miscellaneous

WCT has become a founding member of the newly formed Worcester Grassroots Alliance, a Charitable Community Benefit Society Established to identify and embed opportunities to

- to promote the development and regeneration of the City in accordance with the principles of low-carbon and/or zero-carbon development for the benefit of the community;
- to promote the development and regeneration of those wards and areas of the City which are most economically disadvantaged; and
- to meet the needs of those citizens who suffer financial hardship, unemployment, homelessness, ill-health, disability or other disadvantage or vulnerability,

Business Development

Worcester Community Trust
Trustees' Report
Year Ended 31 March 2022

In September 2021, we were delighted to be charity recipient for the Worcester City Run via the official partner Worcestershire Ambassadors. Together with WA, WCT entered a team of runners into the event and through sponsorship and donations from other runners raised £10,000 towards mental health training. This funding will provide mental health training to staff, partners and clients as well as enabling WCT to train staff as trainers to deliver the courses in house. WCT were also selected as Charity of the Year for Women Who Worcestershire, an online women only business community, and RGS The Grange. Women Who Worcestershire specially chose the DAWN project and raised over £1500 through various online fundraising events as well as donations through the sale of 3 bespoke produces created by local business women. The partnership with RGS The Grange had resulted in a series of fundraising events have been planned with the first being a sponsored swim in December 2021. This event alone raised over £3600 with more events planned into the next financial year. Through fundraising WCT have achieved 192% of the original fundraising target.

The profile of WCT continues to increase online with increased visibility across all social media accounts. Facebook continues to be WCT's main platform for engaging with the local community, communicating the work of the Trust and opportunities to get involved with a 17% increase in followers and a 181% increase in visitors to the WCT facebook page.

WCT continues to develop relationships with potential hirers of the hubs and these relationships have resulted in Pause (Pause works with women who have experienced, or are at risk of, repeat removals of children from their care) taking on a long term lease of office space at the Tolladine Hub.

WCT conducted a Customer Satisfaction survey in March 2022. Customers gave WCT an NPS score (measures customer experience & customer satisfaction) of 59. Any score about 50 is considered excellent. WCT have welcomed customers back into the centres and room hire income is slowly increasing back towards pre-pandemic levels. WCT have welcomed many new as well and returning customers to the hubs.

% increase in charitable funding	2020/21 - £1,359,415, 2021/22 - £1,232,590 (9.329 % less due to Covid restrictions)
% increase room hire	2020/21 - £85,881, 2021/22 - £228,098 (165.59 % increase)
Lettings income as % of total income	2020/21 - 6%, 2021/22 - 18.5%

Collaborations and Partnerships

WCT has developed relationships with a range of new partners this year. WCT could not have delivered and achieved what we have without working collaboratively and innovatively with our colleagues and partners across the County and beyond:

Action for Children
Bramblewood
Community Housing
Community Safety
Connected Communities Partnership
Crave Arts
Domestic Abuse Housing Alliance
Domestic Abuse Partnership Board
Freedom Leisure
Get Safe - WCC
Hope Church
Lasletts Charity
Malvern Financial Wellbeing partnership
Malvern Homelessness Partnership
MAT-G partnership
Museum of Royal Worcester
Onside Advocacy
Perryfield Community Association
Perrywood Primary School
Platform Housing Group
Raise Partnership
Reaching our Communities
Ready, Steady, Worcestershire
RGS The Grange
Safer Worcester Partnership
Sanctuary Housing Group
Sandycroft Community Hub
Seetec
Serco
Severn Arts
Simply Limitless
Skillscert
South Worcestershire Healthcare
Standing Together
Suicide Prevention Steering group
Sutton Croft
Tackling Loneliness Partnership
TDM
Time to Change
Tolladine Renewal Group
Tolly Mission
University of Worcester

Worcester Community Trust
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Victim Support
Warriors Community Foundation
Waste Prevention (Community Fridges)
West Mercia Police
West Mercia Women's Aid
Women's Caucus
Worcester City Council
Worcester City Primary Care Network
Worcester Municipals Charities
Worcester Play Council
Worcester Wheels
Worcestershire Ambassadors
Worcestershire Community Foundation
Worcestershire County Council
Worcestershire County Council Public Health
Worcestershire Cricket Board
Worcestershire Early Help Partnership
Workpays
WRAP
Wyre Forest Homelessness Partnership
Young Enterprise
Young Solutions
YSS

Our Funders and Supporters

WCT would like to share our deepest thanks to all our supporters over the past 12 months. This year we have developed new relationships with new funders and our local business community has been extremely generous in their support and donations. Thank you to the following:

A and E Clarke Charitable Trust - Ronkswood Lunches
Arnold Clarke
Baron Davenport
Community Housing Group - BBO and CRF
Co-op – ongoing support and donations of food
Cosaraf
Ecclesiastical General funding
Kings School
Lasletts Charities
Onside Ltd – Delivery of the PLUS project
Royal Grammar School Worcester
Sanctuary Group
Sanctuary Group - Snack and Chat
St Martin's United Charities - Grant towards Horizon Youth
Sutton Croft Youth Funding
The Big Lottery – The JOY Project and Community Connectors

Timothy James
West Mercia Police & Crime Commissioner - DAWN
Worcester City Council - ABCD
Worcester City Council - Management Grant
Worcester City Council - Councillors funding
Worcester Municipals Charity - Consolidated funding for Youth and Play support
Worcestershire Community Foundation
Worcestershire County Council - DAWN/ Loneliness funding/Positive Activities
Worcestershire County Councillors funding
Young Solutions- Funding for Holiday food

Moving forward

There are a number of key objectives for WCT to focus on over the incoming financial year:

- New contracts that will require mobilisation in early 2022/23, including an increased demographic and geographical reach of the JOY service and the Domestic Abuse Champions.
- Securing additional revenue funding to delivery community-based skills and training through our hubs
- Alignment of community development and ABCD priorities
- Re-tendering of the youth positive activities contract
- Implementation of the induction and staff training process for both staff, volunteers and trustees
- Completion of the extension of the existing Building Block at Warndon through accelerated Towns fund
- Finalisation and submission of the Towns Fund business case and progression into development of hubs and partner facilities
- Implementation of the Marketing and Communications and Fundraising strategies
- Creation of Hub Associations, devolving power to communities
- Development and implementation of a new CRM system
- Investigate new IT solutions to create more efficient systems
- Support the incoming CEO into the organisation

Trustees' responsibilities

The trustees, who are also directors of the charity for the purposes of company law, are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP 2015 (FRS 102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

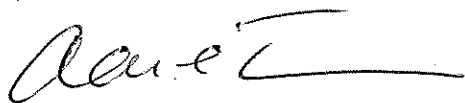
The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

In approving the Trustees' Annual Report, we also approve the Strategic Report included therein, in our capacity as company directors, on and signed on the board's behalf by:

Claire Thompson, Trustee



Opinion

We have audited the financial statements of Worcester Community Trust (the 'charitable company') for the year ended 31 March 2022 which comprise the statement of financial activities, balance sheet, cash flow statement and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees' report; or
- the charitable company has not kept adequate accounting records; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement at the end of the Trustees Report, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with regulations made under section 154 of that Act.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

There is an inherent risk that our audit will not detect all irregularities, including those resulting in material misstatement in the financial statements or non-compliance with regulation. This risk is greater in respect of fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

Together with our detailed transaction testing, we assessed the risk of material misstatement as a result of fraud by making direct enquiries with management. We did not identify any significant fraud risk factors.

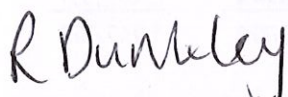
For 2021/22 the risk of irregularities and fraud has changed slightly as the charity has worked its way through the gradual opening after the pandemic and receiving less government support (COVID Grants / Furlough). The trust has secured additional grant contracts and donations which increases the risk of irregularities in terms of expenditure allocation and ensuring funds are spent in accordance with the grant contracts and are within the charity's objectives/purpose. Added to this are the current pressures on costs, the increase in utility costs are likely to impact future years significantly and this must be considered within the going concern assumption. All of the above have been considered throughout our enquiries with management and our audit testing.

Worcester Community Trust
Independent Auditor's Report
Year Ended 31 March 2022

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/Our-Work/Audit/Audit-and-assurance/Standards-and-guidance/Standards-and-guidance-for-auditors/Auditors-responsibilities-for-audit/Description-of-auditors-responsibilities-for-audit.aspx>. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.



RD Accounting Limited (Statutory Auditor)
Chartered Certified Accountants
12C Two Locks
Hurst Business Park
Brierley Hill
DY5 1UU

Date:

25/10/2022.

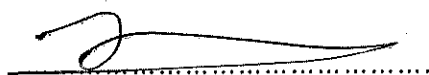
Worcester Community Trust
Statement of Financial Activities (Including Income & Expenditure Account)
Year Ended 31 March 2022

		Unrestricted funds	Restricted funds	2022 Total	2021 Total
	Note	£	£	£	£
Income and endowments from:					
Donations and legacies	3	40,195	11,196	51,391	19,205
Charitable activities	4	270,811	768,033	1,038,844	1,025,658
Investment Income		51	-	51	32
Other trading activities	5	314,030	2,779	316,809	131,791
Other income	6	86,684	-	86,684	268,551
Total		711,771	782,008	1,493,779	1,445,237
Expenditure on:					
Charitable activities	7	(681,074)	(641,710)	(1,322,784)	(1,036,832)
Net income / (expenditure)		30,697	140,298	170,995	408,405
Transfers between funds	20	2,719	(2,719)	-	-
Net movement in funds	17	33,416	137,579	170,995	408,405
Reconciliation of funds:					
Total funds brought forward	17	424,752	163,825	588,577	180,172
Total funds carried forward	17	458,168	301,404	759,572	588,577

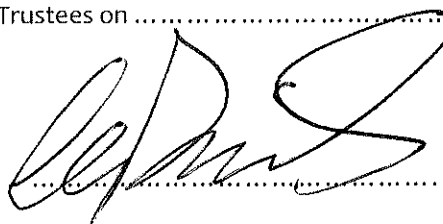
Worcester Community Trust
Balance Sheet
Year Ended 31 March 2022

	Note	Unrestricted funds £	Restricted funds £	2022 Total funds £	2021 Total funds £
Fixed assets					
Tangible assets	12	-	-	-	-
Current assets					
Debtors	13	39,888	116,222	156,110	49,458
Cash at bank and in hand		<u>479,382</u>	<u>222,851</u>	<u>702,233</u>	<u>641,839</u>
		519,270	339,073	858,343	691,297
Creditors: amounts falling due within one year	14	(61,102)	(37,669)	(98,771)	(102,720)
Net current assets / (liabilities)		<u>458,168</u>	<u>301,404</u>	<u>759,572</u>	<u>588,577</u>
Total assets less current liabilities		<u>458,168</u>	<u>301,404</u>	<u>759,572</u>	<u>588,577</u>
Net assets / (liabilities)		<u>458,168</u>	<u>301,404</u>	<u>759,572</u>	<u>588,577</u>
Charity Funds					
Restricted funds	17			301,404	163,825
Unrestricted funds	17			<u>458,168</u>	<u>424,752</u>
Total charity funds	17			<u>759,572</u>	<u>588,577</u>

The financial statements were approved by the Board of Trustees on and were signed on its behalf by:



Bridget Brickley – Trustee



George William Davidge - Trustee

Company Registration Number: 04722577

Worcester Community Trust
 Cash Flow Statement
 Year Ended 31 March 2022

	2022 £	2021 £
Cash flow from operating activities		
Cash generated from operations	60,394	385,203
Net cash flow from operating activities	<u>60,394</u>	<u>385,203</u>
Net increase in cash and cash equivalents	60,394	385,203
Cash and cash equivalents at the start of the reporting period	641,839	256,636
Cash and cash equivalents at the end of the reporting period	<u>702,233</u>	<u>641,839</u>
Reconciliation of net income/(Expenditure) to net cash flow from operating activities		
	2022 £	2021 £
Net income/(Expenditure) for the reporting period (as per the statement of financial activities)	170,995	408,405
Adjustments for:		
Depreciation charges	-	-
(Increase) / decrease in debtors	(106,652)	(17,762)
Increase / (decrease) in creditors	(3,949)	(5,440)
Increase / (decrease) in provisions	-	-
Net cash provided by (and used in) from operating activities	<u>60,394</u>	<u>385,203</u>

1 COMPANY INFORMATION

The charity is a company limited by guarantee. The members of the company are the Trustees named in the Report of the Trustees. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The address of the registered office is given in the charity information on page 1 of these financial statements.

2 ACCOUNTING POLICIES

BASIS OF PREPARATION

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 (as updated through Update Bulletin 1 published on 2 February 2016), the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The financial statements are prepared on a going concern basis under the historical cost convention.

The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £.

INCOME RECOGNITION

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received, and the amount can be measured reliably.

Income received in respect of renting the charities facilities is recognised as income once the event has taken place. Grants are recognised when entitlement, certainty and measurement conditions have been met. Donations are included as and when received.

EXPENDITURE RECOGNITION

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings, they have been allocated to activities on a basis consistent with the use of resources.

SUPPORT COSTS ALLOCATION

Most expenditure is allocated directly to the fund to which it relates. General overheads are recharged to funds via a management fee which is determined by the trustees, dependent on the project.

TAX

The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes.

TANGIBLE FIXED ASSETS

Tangible fixed assets are stated at cost less accumulated depreciation. Cost includes costs directly attributable to making the asset capable of operating as intended. Assets with a value of less than £1,000 are not capitalised.

Depreciation is provided on all tangible fixed assets, at rates calculated to write off the cost, less estimated residual value, of each asset on a systematic basis over its expected useful life as follows:

Fixtures and fittings	25% on cost
-----------------------	-------------

2 ACCOUNTING POLICIES – continued

DEBTORS RECEIVABLE AND CREDITORS PAYABLE WITHIN ONE YEAR

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure. The charity does not hold any complex financial instruments.

CASH & INVESTMENTS

Any cash held in bank accounts that is accessible within one month is not considered to be an investment and is therefore recognised as cash on the balance sheet.

LEASES

Rentals payable and receivable under operating leases are charged to the SoFA on a straight line basis over the period of the lease.

EMPLOYEE BENEFITS

The charity operates a defined contribution plan for the benefit of its employees. Contributions are expensed as they become payable.

DONATED GOODS, FACILITIES OR SERVICES

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), the general volunteer time is not recognised and refer to the trustees' annual report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

The trustees consider that the rental market value of the community centres and other properties provided to the charity at a peppercorn rent cannot be measured accurately due to their unique purpose and locations. There are therefore no donated facilities transactions recognised in respect of these facilities. Please see the trustees report for further details.

FUNDS

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

GOING CONCERN

Please refer to the going concern note in the report of trustees on page 5.

3 INCOME FROM DONATIONS AND LEGACIES

	2022 £	2021 £
General donations	26,898	19,205
Just Giving - Various	10,914	-
Worcestershire Ambassadors	2,105	-
Co-Operative Ronkswood Donation	1,474 [#]	-
Weston Garfield	5,000	-
Stoford Properties Ltd	5,000	-
	51,391	19,205

4 INCOME FROM CHARITABLE ACTIVITIES

Charitable activities income is wholly made up of grants and service contracts, broken down as follows: -

	2022 £	2021 £
Worcester City/County Council - DAWN	205,636	134,939
Big Lottery - Community Connect	115,824	130,878
Big Lottery - Job Coaching	122,033	93,301
Worcester County Council - Youth/Positive activities	80,670	80,670
Big Lottery - JOY	56,801	96,608
Worcester City Council - Management Grant	76,680	75,360
Big Lottery - COVID Support Grant	-	99,947
Worcester City Council - Additional Grants	-	81,380
The Worcester Consolidated Municipal Charity	33,670	38,480
Age UK / PLUS Loneliness Project	36,772	25,923
Sutton Croft Ltd - Playschemes	55,542	-
Community Housing Group - Community Renewal	50,450	-
Worcester County Council - Loneliness funding	49,489	-
Worcestershire County Council - JOY	38,181	-
Worcester City Council - ABCD Funding	29,481	-
Young Solutions - Play / Youthscape project	19,993	5,992
Worcester Councillor's Grants / Funding	14,423	10,500
Grants and Support for COVID Care Packages	-	16,349
A and E Clarke Charitable Trust - various	10,000	5,000
Worcester City Council - Building Block Salary funding	15,000	-
Children In Need	-	13,925
Eveson Charitable Trust - Snack and Chat funding	-	12,000
Worcestershire Community Foundation - After School Clubs	11,800	-
Harrison Clark - COVID Donation	-	11,000
Eveson Charitable Trust - COVID Support	-	10,000
CAF Bank - COVID Support	-	10,000
Sports England (Maintenance)	-	10,000

INCOME FROM CHARITABLE ACTIVITIES CONTINUED....

	2022	2021
	£	£
Peoples Health Trust	2,360	7,085
Laslett's (Hinton) Charity	9,000	-
Weston Charity – Pilot Light Project	-	6,500
Young Solutions (Kids Play)	-	6,091
Worcester Action for Youth – Outreach	-	6,000
Severn Trent – Care Packages	-	5,000
Worcester Community Foundation – meals for school children	-	5,000
Clothworkers Foundation (Home Working Equipment)	-	4,980
Sports Partnership – Tackling Inequalities	-	4,550
Other Care Package / Food grants	-	4,500
Sanctuary Group - Snack and Chat	4,000	-
Platform Housing Group	3,240	-
Worcester Community Foundation	-	3,000
YMCA Worcestershire	-	2,513
Worcester County Council – Care Packages / Food Pack	-	2,000
Other Miscellaneous Grants	-	1,987
St Martin's United Charities	-	1,000
Community First (Digital Access group)	(2,200)	3,200
	1,038,844	1,025,658

5 INCOME FROM OTHER TRADING ACTIVITIES

	2022	2021
	£	£
Room Hire	227,785	85,882
Subscriptions and Activities	89,024	45,909
	316,809	131,791

6 OTHER INCOME

	2022	2021
	£	£
HMRC COVID Job Retention Scheme (Furlough)	6,683	76,704
Council Premises Grants (COVID Restrictions)	80,001	191,847
	86,684	268,551

7 EXPENDITURE

All expenditure is undertaken for charitable purposes and is summarised as follows:

	2022 £	2021 £
Premises costs	127,526	98,056
Staff costs (including training / consultants)	942,094	759,294
Direct costs of activities	144,915	77,834
Grant Repayment	6,146	-
Professional fees	11,548	9,561
Depreciation	-	-
Fees, Licences & Insurance	33,798	23,384
IT, Telephone & Office costs	56,757	68,703
	<u>1,322,784</u>	<u>1,036,832</u>

Expenditure allocated by fund is shown in note 16.

8 NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging:

	2022 £	2021 £
Depreciation – owned assets	-	-

9 AUDITOR'S REMUNERATION

Fees payable to the charity's auditor for the audit of the charity's annual accounts is £3,900 (2021: £3,772) and preparation of management accounts, payroll and general support/meetings of £7,648 (2021 - £7,038).

10 TRUSTEES REMUNERATION AND BENEFITS

The trustees neither received nor waived any remuneration or other benefits during the year ending 31 March 2022 (2021: £Nil)

TRUSTEES EXPENSES

There were no trustees' expenses paid for the year ending 31 March 2022 (2021: £Nil)

11 STAFF COSTS

The average monthly number of employees during the year was 51 (2021: 53). The average full-time equivalent was estimated to be 33 (2021: 29)

The total staff costs and employee benefits were as follows:

	2022 £	2021 £
Wages and salaries	831,827	683,996
Employer National Insurance	58,816	42,547
Employer Pension costs	13,514	10,434
	<u>904,157</u>	<u>736,977</u>

The above pension costs represent the total employer contributions into defined contribution schemes for the year.

Total remuneration paid to key management personnel during the year was £125,769 (2021: £118,085). This excludes employers pension contributions. Employers pension contributions paid to key management personnel during the year was £2,576 (2021: £2,605)

No employees received total employee benefits of more than £60,000.

12 TANGIBLE FIXED ASSETS

	Fixtures and fittings £
COST	
At 1 April 2020	133,115
Additions	-
Disposals	-
At 31 March 2021	<u>133,115</u>
DEPRECIATION	
At 1 April 2020	133,115
Charge for the year	-
Eliminated on disposals	-
At 31 March 2021	<u>133,115</u>
NET BOOK VALUE	
At 31 March 2021	<u>-</u>
At 31 March 2020	<u>-</u>

13 DEBTORS

	2022 £	2021 £
Trade Debtors	145,598	42,315
Prepayments and accrued income	10,512	7,143
	<u>156,110</u>	<u>49,458</u>

14 CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2022 £	2021 £
Trade creditors	28,672	6,785
Other tax and social security	15,002	15,046
Deferred income	36,359	60,550
Accrued expenses	18,738	20,339
	<u>98,771</u>	<u>102,720</u>

15 DEFERRED INCOME

	2022 £	2021 £
Brought forward	60,550	43,382
Received during the year	413,837	380,007
Amounts released to income	(438,028)	(362,839)
Carried forward	<u>36,359</u>	<u>60,550</u>

Incoming resources are deferred in accordance with section 5.24 of the Statement of Recommended Practice (FRS102) whereby income is subject to performance-related condition.

The above relates to JOY (£14,187), Big Lottery Community Connectors (£9,596) and DAWN (£12,575) restricted funds.

16 LEASES

Total future minimum lease payments under non-cancellable operating leases are as follows:

	2022 £	2021 £
Not later than one year	-	1,634
Later than one and not later than five years	-	-
	<u>-</u>	<u>1,634</u>

The Trust leases the following properties in order to carry out its purposes:

- The Tolladine Community Centre
- The Horizon Community Centre
- The Wardon Community Centre
- The KVG Community Centre
- The Ronkswood Community Centre
- The Green Centre
- Dines Green Youth and Community Café (DG Den)

The Trust currently rents these properties for £1 per annum.

Each lease commenced on 1 October 2010, apart from DG Den which commenced in 2015, all for a term of 30 years.

17 MOVEMENT IN FUNDS

Unrestricted funds

	Balance at 1 April 2021 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2022 £
Unrestricted	424,752	711,771	(681,074)	2,719	458,168
	424,752	711,771	(681,074)	2,719	458,168

Restricted funds

	Balance at 1 April 2021 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2022 £
DAWN	73,211	207,312	(194,586)	-	85,937
Community Connect	6,896	116,338	(92,754)	-	30,480
Playschemes	24,987	80,363	(56,365)	-	48,985
JOY (formally ASHA)	17,790	99,377	(72,698)	-	44,470
Job Coach	-	122,064	(121,430)	(634)	-
Children in Need (formerly BBC CIN)	12,583	9,350	(19,825)	-	2,108
Loneliness Project	-	37,697	(38,458)	761	-
Clothworkers WFH Equip	2,278	-	(1,792)	(486)	-
Snack and Chat Salaries	12,000	6,000	(13,937)	-	4,063
Way Outreach work	6,330	-	-	-	6,330
My Home Helper	3,200	(2,200)	-	-	1,000
Sports Partnership Grant	4,550	-	(4,365)	-	185
Loneliness Funding Nov 2021 to Mar 2022	-	49,489	(24,464)	-	25,025
Homework Club Horizon	-	1,353	-	-	1,353
Community Renewal Fund	-	50,505	(1,037)	-	49,468
Living Room project	-	2,000	-	-	2,000
Peoples Health Trust	-	2,360	-	(2,360)	-
	163,825	782,008	(641,711)	(2,719)	301,404
TOTAL FUNDS	588,577	1,493,779	(1,322,785)	-	759,572

17 MOVEMENT IN FUNDS - continued

Unrestricted funds – comparative

	Balance at 1 April 2020 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2021 £
Unrestricted	125,090	775,433	(500,981)	25,210	424,752
	125,090	775,433	(500,981)	25,210	424,752

Restricted funds – comparative

	Balance at 1 April 2020 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2021 £
DAWN	22,498	134,939	(84,226)	-	73,211
Community Connect	7,249	131,592	(124,006)	(7,939)	6,896
Playschemes	2,091	25,368	(2,472)	-	24,987
JOY (formally ASHA)	13,490	96,608	(92,308)	-	17,790
Job Coach	-	93,301	(94,538)	1,237	-
Children in Need	4,063	13,942	(5,422)	-	12,583
Loneliness Project	656	25,923	(26,579)	-	-
Peoples Health Trust	3,708	7,124	(12,703)	1,871	-
Prime Foundation Funding	1,327	-	-	(1,327)	-
Big Lottery COVID Funding	-	99,947	(82,952)	(16,995)	-
Clothworkers WFH Equip	-	4,980	(2,702)	-	2,278
Snack and Chat Salaries	-	12,000	-	-	12,000
Sport England Grant	-	10,000	(7,943)	(2,057)	-
Way Outreach work	-	6,330	-	-	6,330
My Home Helper	-	3,200	-	-	3,200
Sports Partnership Grant	-	4,550	-	-	4,550
	55,082	669,804	(535,851)	(25,210)	163,825
TOTAL FUNDS	180,172	1,445,237	(1,036,832)	-	588,577

18 FUND DESCRIPTIONS

DAWN (Domestic Abuse Working Network)

The DAWN project supports women who have experienced or are experiencing domestic abuse in the community. It provides individual support to enable and empower people to make informed decisions to effect their own changes. This year DAWN was funded by the Hopmarket Charity and the Police and Crime Commissioner.

COMMUNITY CONNECT

A large-scale project connecting people who are socially isolated, have low level mental health problems or long-term health conditions, to professional services and to each other. Help, support and training is provided in the community to make positive lifestyle changes to improve physical and mental health and wellbeing. This project is funded by Big Lottery, Reaching Communities, from November 2017.

KIDZPLAY (PLAYSCHEMES)

Funding provided to deliver holiday playschemes in our communities. Supported by Worcester Municipal Charities and DfE Holiday Activity and Food (HAF) programme along with other smaller grant funders in this year.

JOY (ASHA)

Funded by the Big Lottery's Reaching Communities program to support vulnerable and disadvantaged women to gain the skills and confidence they need to move into volunteering and employment opportunities.

JOB COACH

Funding provided to employ a job coach under a national scheme called Building Better Opportunities. The scheme has a specific focus on those who are out of work, including those that may be claiming JSA, ESA, Universal Credit or Income Support.

CHILDREN IN NEED

The grants received from Children in Need is to support Children's after school clubs across our centers.

RE-DECORATING

This grant was received from the Big Lottery fund to help us fund some re-decorating at our centers.

OTHER SMALL FUNDS/PROJECTS (<£3,000)

This includes local trips, fetes, community celebration events, coaching projects and groups like drama groups and after school clubs. Donors include local councilors and local charities. These funds have ceased and have now been transferred into general funds.

LONELINESS PROJECT

This is the Reconnections project that has run through previous years. This was a pilot and has now been commissioned through Worcestershire County Council (Public Health) to support anyone aged over 18 years.

A pilot project funded through a social investment bond, led by Age UK Herefordshire and Worcestershire, and delivered by a partnership of local volunteers, including WCT leading in Worcester City. The service brings together people's skills and experience from within the community to provide mutual support for older, isolated individuals.

PEOPLES HEALTH TRUST

Funded for an initial 12 months period, from September 2020, the Older, Wiser and Loving Life Project was designed to support residents in Ronkswood to develop a programme of activities to address loneliness and social isolation and improve mental health and wellbeing for local people. There is an established steering group made up of local people who promote resident led solutions within the community, empowering local people to share their voice on service design.

FUND DESCRIPTIONS CONTUNED....

PRIME FOUNDATION FUNDING

A fund to provide activities and support for young people across Worcester City who would benefit from accessing new experiences promoting positive mental health and wellbeing. Activities were supported by our skilled youth workers and included outdoor pursuits, enhancing communication skills, confidence and teamwork.

BIG LOTTERY COVID FUNDING

Funding towards additional staff costs (JOY/Connectors) and staff training during Covid-19 Pandemic.

CLOTHWORKERS WFH EQUIPMENT

Funding for desks, chairs etc. homeworking equipment for staff working at home during the Covid 19 pandemic.

SNACK AND CHAT SALARIES

Separate fund created for payment of the Catering Manager salary, funded by Eveson.

SPORT ENGLAND GRANT

Funding during pandemic for ongoing costs for maintenance and outstanding repairs.

WAY OUTREACH WORK

Funding following closure of WAY towards outreach work with Young people to reduce ASB and homelessness and improve mental wellbeing.

MY HOME HELPER

Staff costs towards project set up for 'My Home Helper', Digital access programme.

SPORTS PARTNERSHIP GRANT

Funding for Line Dancing and chair-based exercise classes.

LONELINESS FUNDING (NOV 2021 TO MAR 2022)

COMF (Contain Outbreak Management Fund) to support support local public health initiatives

HOMEWORK CLUB HORIZON

Funding to deliver a targeted homework club for primary age children from the community surrounding our Horizon hub

COMMUNITY RENEWAL FUND

locally based skills training for those furthest away from the labour market, by offering support groups and pathway training for those with barriers to education and employment

LIVING ROOM PROJECT

Funding to set up a community living room project

19 RELATED PARTY TRANSACTIONS

There were no related party transactions for the year ended 31 March 2022, nor for the year ended 31 March 2021.

20 FUND TRANSFERS

The fund transfer undertaken for the year are explained as follows:

Job Coach – to cover small difference in funding – (£634)

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Loneliness Project – to cover small shortfall - £761

Clothworkers WFH Equipment – to clear fund to NIL (£486)

People's Health Trust – (£2,360) – reversal of prior year transfer from general fund

