



Job Description DAWN Project Worker

Full time, 12/24 month contract, continuation funding TBC

£25,392

Place of Work – based at one of our community hubs, to travel across South Worcestershire

Responsible to – DAWN Project Manager

Working with – DAWN team

Role Introduction -

DAWN delivers tailor-made crisis intervention and face to face support around domestic abuse including controlling, coercive, threatening, degrading and violent behaviour. DAWN is a free, confidential, non-judgemental service for women who are experiencing or have experienced domestic abuse. Dawn's ethos is to believe and empower women, to validate feelings, to dispel myths around domestic abuse, and to enable women to make informed decisions to make their own changes.

DAWN supports women at all stages of abusive relationships, whether or not they are still living with a perpetrator. DAWN provides a service tailored to the needs of each woman, through an allocated individual project worker.

Worcester Community Trust is delighted to have been awarded Business Rates Pilot Funding for 2 years in order to expand the work of the DAWN Project to meet demand across South Worcestershire.

Purpose of the role: To work with women who have experienced or who are experiencing domestic abuse, providing face to face support within the community

Principle tasks

- Provide face to face support within the community for women who have experienced and are experiencing domestic abuse
- Carry out and record an assessment of risks, needs and support required, implement a safety and support plan for each service user
- Provide support and guidance for domestic abuse issues along with signposting to relevant agencies for related issues including those associated with children
- Provide help to access benefits, debt, housing and financial advice
- Assist service user to address personal fears and barriers in order to empower them to make informed choices

- Explore solutions to build self-confidence and self-esteem, including delivering the Freedom programme one to one
- Deliver and facilitate group work sessions to develop peer support networks
- Comply with safeguarding and GDPR legislation in addition to all organisational procedures, policies and professional codes of conduct
- Maintain accurate records for the project
- Assist with the production of performance monitoring reports and project evaluation
- Promote the project with potential service users, partners and the wider community

Other requirements

- Help to identify your own training needs and participate in training where requested to do so
- Ensure that all financial guidelines and procedures are understood and adhered to as appropriate
- Act as an advocate for WCT and work closely with partners organisations
- Observe the WCT code of conduct and policies and procedures
- Act as a good role model and champion best practice at all times
- Ensure that you take positive actions to safeguard children, young people and vulnerable adults you come into contact with, and follow correct WCT policies and procedures around safeguarding appropriate to your level of post
- Actively recruit and mentor volunteers to support service delivery
- To undertake such other duties, training and/or hours of work as may be reasonably required and which are consistent with the general level of responsibility of this job

This post is subject to an enhanced criminal record check under the arrangements established by the Disclosure and Barring Services

Person specification

Experience

- 2 years' experience of working with women who have experienced domestic abuse
- 2 years' experience of providing one to one support to service users
- Experience in working with groups of women
- An understanding of safeguarding and experience of social care procedures
- An understanding of court processes, both criminal and civil, affecting families
- An understanding of the Freedom programme and peer support networks
- Experience of report writing, performance monitoring and providing contract management information

Skills

- Excellent written and oral communication skills
- Ability to work with women from diverse backgrounds
- Ability to establish excellent working relationships both within the Trust and with partners
- Excellent interpersonal skills
- Able to motivate service users
- Able to act in a professional manner with integrity at all times, understanding of, and adherence to, professional boundaries

Other requirements

- Female applicants only (this is a genuine occupational requirement under the Equality Act 2010)
- Committed to women only service delivery
- Self-motivated but able to work within a team
- Have own transport - willing to travel across South Worcestershire
- Commitment to WCT mission and values
- Willing to undertake an enhanced DBS check
- A hands-on approach and a commitment to provide a high quality, client focused service with an ethos of 'right first time, on time'